

Press release

Modernizing the application landscape: Continentale Versicherungsverbund relies on adesso insurance solutions

- Replacing host-based legacy systems with in|sure software
- Long-term maintenance agreement signed

Dortmund, December 14, 2022 - With the goal of comprehensively modernizing its application landscape, the Continentale Versicherungsverbund has decided on software made by adesso insurance solutions. In order to achieve faster turnaround times and a higher straight through processing rate in its Composite Division, the Dortmund-based insurer relies on **in|sure General Claims** for claims management. The Composite Division will also be using **in|sure General Policy** for its portfolio management going forward.

A long-term maintenance agreement has been concluded for both components.

Furthermore, **in|sure Commission** ensures a reliable and sustainable commission system within the group. In private health insurance, the **in|sure Health Policy** portfolio management system will help optimize and automate key processes. Through the use of **in|sure Health Claims**, Continentale's private health insurance policyholders will benefit from uniform and expeditious benefit management.

On its way to the application landscape

With the acquisition of additional software from in|sure Ecosphere, Continentale is continuing along its way to modernizing its IT. By 2026, it will have completely replaced host-based legacy systems with insurance industry standard software for core processes. "State-of-the-art, high-performance IT is a success factor for every company," emphasizes Dr. Thomas Niemöller, Chief Digital Officer at Continentale. "By digitally optimizing our processes, we

are future-proofed for the long term. For this we have a strong partner at our side in adesso."

"We are proud to accompany Continentale on this journey," says Oliver von Ameln, Managing Director at adesso insurance solutions. "Continentale is evolving into a platform customer to whom we are proving across their various divisions that in|sure systems work interoperably, in ideal harmony for the insurance group. And they are constantly evolving."

Images:

[Dr. Thomas Niemöller, CDO, Continentale](#)

Source: Continentale

[Oliver von Ameln, Managing Director adesso insurance solutions](#)

Source: adesso insurance solutions

[Contract Signing Ceremony](#)

Source: Continentale

Caption:

From left to right:

Dr. Alfred Bröckers (Geschäftsführer adesso insurance solutions), Patrick Homölle, Ralf Jaskula, Oliver von Ameln (Geschäftsführer adesso insurance solutions), Stephan Lichtenhagen, Dr. Christoph Helmich (Continentale Vorstandsvorsitzender), Markus Krekeler, Oliver Dressel, Dr. Thomas Niemöller (Continentale Vorstand Digitalisierung).

About the Continentale Versicherungsverbund

Continentale is not a company in the usual sense, as it sees itself as a "mutual insurance group." This basic understanding determines its actions in all areas and in all companies. It is based on the parent company's legal form: at the head of the group is Continentale Krankenversicherung a.G. (founded in 1926), a mutual insurance group. As in the entire group, the focus is on customer needs. As an insurance group, Continentale is protected against takeovers.

Further information at: www.continentale.de

adesso insurance solutions

The software company adesso insurance solutions, a wholly-owned subsidiary of the listed company adesso SE, develops and implements standard software for the international insurance market. On its in|sure platform, the Dortmund-based company bundles release-ready standard software products, and also offers software and service solutions that are designed to manage its customers' technical business processes. All in|sure products cover an insurance company's core processes. in|sure products can be used as an entire in|sure Ecosphere application landscape or as individual, customizable components that can be combined with one another. in|sure Ecosphere includes systems for all lines of insurance. These include solutions for portfolio management, benefit and claims processing, partner management, and the commission and collection/disbursement process. The in|sure Ecosphere also features end-to-end process control and a central workplace for processing claims. adesso insurance solutions also offers a system for software-assisted data migration and self-learning AI for seamless background processing. For more information, visit: www.adesso-insure.en

Press contact:

Wilm Tennagel
adesso insurance solutions GmbH
Agrippinawerft 26
50678 Cologne
Tel.: +49 221 27850-348
wilm.tennagel@adesso-insurance-solutions.de

Tabea Veit
Continentale Versicherungsverbund
Ruhrallee 92
44139 Dortmund
Tel.: +49 231 919-4115
presse@continentale.de